

# Warner Robins Parks & Recreation Refund Policy



## YOUTH SPORTS

A Refund Application must be processed by the appropriate date in order to receive a refund.

1. A full refund minus a \$5.00 service charge will be given if refund application is received prior to or on the official practice starting date.
2. A 50% refund minus a \$5.00 service charge will be given if refund application is received prior to the official opening day of program.
3. ***NO REFUND*** will be issued on/after official opening day of program.
4. If a participant receives a uniform, the amount of uniform will be deducted from refund.
5. ***NO*** Refund will be given until all equipment has been returned (if any was issued).
6. A full refund will be issued if program or league does not make.
7. CREDIT/DEBIT refunds ***MUST*** be processed through our office and not through the card company. All refunds will be mailed to your mailing address within 2 weeks.
8. CHEERLEADING ONLY: ***NO*** refunds will be awarded after uniforms have been ordered.

## ADULT SPORTS:

- ❖ Refunds will not be given after the assigned date on information sheet.

## CAMPS/CLINICS:

- ❖ Cancellations must be received one week prior to the beginning of the first camp/clinic week or day or it does not qualify for a refund.

## NORTH HOUSTON:

- ❖ Banquet Rooms/Activity Rooms/Conference Rooms: Cancellations must be made two weeks prior to rental date to receive a refund. In the event of a refund being issued, \$100.00 shall be retained by the City of Warner Robins. No refunds will be issued for unused rental time.

## PAVILIONS:

- ❖ No refunds will be given for cancellation of pavilion rentals.

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## **WELLSTON CENTER:**

- ❖ Cancellations must be made three weeks prior to rental date to receive a refund. In the event of a refund being issued, \$100.00 shall be retained by the City of Warner Robins. No refunds will be issued for unused rental time.

## **ATHLETIC FACILITIES:**

- ❖ In the event of cancellation, 20% of total fee will be retained by the City of Warner Robins.

## **COVID RENTAL POLICY:**

- ❖ In the event of a national, statewide, or local large gathering ban ordinance, WRPR will either reschedule the date, offer a credit, or refund the rental fee.