

# Section 2: Public Input

Public input is the critical component in developing a strategic plan for a recreation department. The citizens are the participants and users of the parks system and recreation programs; without strong support and usage by them, the parks system becomes ineffective. For this plan to be effective in improving service delivery and facilities, it must accurately reflect the facilities and programs most desired by the citizens of the community. The recommendations contained later in this master plan were driven by public input gathered through a variety of forums: input recorded in interviews, public meetings, and an online user survey of the residents of Warner Robins.

## **Initial Input**

The public input process started with interviews that included meetings with the Recreation Director, the Mayor and City Council members, and key staff. These interviews were necessary not only to develop an understanding of how the Recreation Department and City government function, but also to develop an understanding of issues that exist within the community and the Department itself. Interviews with the Mayor and Council members provided insight into their vision for long-term planning for the Department.

Following the interviews, a public input meeting was held to gather comments from citizens.

Minutes from these interviews and sign-in sheets and comment cards gathered from the public meeting follow the text in this section.

## **Interviews Findings**

Interviews with recreation staff, public officials and City administrative staff were conducted April 2, 2015. A few highlights from these interviews are as follows:

- Elected officials felt the Department does a good job with the services it offers, noting that for some time the Department's financial support has been limited, which prevents it from expanding its role in serving the community.
- Several elected officials felt the need to fulfill long standing promises to the community by building parks in underserved areas. Some also felt building a long-planned sports complex would fulfill other promises in the community and would allow the City to enter the sports tourism market.

- Several elected officials felt the need to balance park improvements across the City and to do so in a comprehensive way to prevent duplication of services and to be sure underserved areas are addressed.
- Some elected officials felt the City had the financial resources and could easily commit
  to a capital improvement plan to revitalize and expand the park system (something
  which has not been done in many years), while a few other elected officials felt the
  opposite.

#### **Public Meeting Findings**

At the first public meeting, held on April 2, 2015, citizens from across Warner Robins gave their ideas for the parks. In general, the group was pleased that the City was undertaking the plan. A few highlights from the input are as follows:

- All of the parks need improvement
- The perspectives may have been different, but nearly all felt the need for better parks in their neighborhood.
- People living near the western, northern and southern boundaries of the City (newer areas with higher incomes) felt the lack of parks in their areas were a concern (this is seen in the geographic distribution of parks).
- People living in the eastern areas (older areas with lower incomes) also felt they needed
  more parks. It's interesting that those areas are the areas that are better served by
  existing parks (as more parks are located in older, lower income areas), but this
  perspective may be due to the aging condition of those facilities and lack of mobility to
  reach parks that are somewhat nearby.
- Some saw the need for a new sports complex, some said a pool, and some were interested in special purpose facilities such as a natural area/amphitheater project.
- Some asked for expanded programming in the department to touch on non-recreational offerings.

At the second public meeting, held on xxxxxxxxx, citizens from across Warner Robins gave their review of the draft recommendations. In general, the group was xxxxxxxx that the City was undertaking the plan. A few highlights from the input are as follows:

All of the parks need xxxx









## **Community Survey Findings**

On April 28, 2015, a community survey was launched by posting a web link on the City's website and promoted through social media. The survey was open for four weeks and closed on May 28, 2015. We had 397 participants logged on to respond to the survey. For a population the size of Warner Robins, this amount gives us a confidence interval of five at a 95% confidence level. For example, if 40% of the respondents said they support a new indoor recreation facility, then we can be reasonably sure (95%) that if we asked the majority of the population, 35% to 45% would agree.

The survey results help us assess the different types of programs that citizens are currently participating in and ones that they show an interest in. The results guide the recommendations for future facility development, types of improvements and priorities. They also provide insight into the community's desires for public recreation.

Survey results are broking into the following groups in this section.

- Program and Activity Participation
- Park and Program Usage
- Barriers to Park Usage
- Access to the Parks
- Facility Priorities
- Overall Performance
- Funding
- Marketing
- Respondents' Demographics
- Open comments

The following charts and graphs illustrate some of the survey results and compare responses. Additionally, some of the comments from respondents are included in this section. To see a copy of the survey questions, refer to the Appendix.

### **Program and Activity Participation**

To find out what programs and activities respondents prefer and which ones they would like to participate in, we asked a series of questions that listed programs and activities typically offered by parks and recreation departments. The programs and activities were classified into several categories: youth, adult, active adult (55 and over) and special events, classes and general park activities. Participants were asked to select programs and activities that they or their family members have and/or would like to participate in. For a complete list of activities, please see the Appendix.

In the analysis of the survey results, the following programs and activities are the top five activities in which respondents and their families have previously participated. We divided the youth and adult sport question into two separate lists. The survey results revealed that the majority of the respondents and their family have participated in youth sport activities, such as basketball, and adult sports, such as outdoor fitness classes.

#### **Top Five Youth Sports Activities:**

#### Have participated in:

1.	Youth Sports: Baseball League	133 responses
2.	Youth Sports: Basketball League	116 responses
3.	Youth Sports: Tackle Football	75 responses
4.	Youth Sports: Cheerleading	70 responses
5.	Youth Sports: Softball - Fast Pitch	56 responses

When asked to identify the youth sport activities in which they and their families would like to participate, respondents revealed a strong desire for archery, indoor soccer and swim team. Listed below are the top five ranking activities and the number of responses.

#### Would like to participate in:

1	Youth Sports: Archery	112 responses
		'
2.	Youth Sports: Indoor Soccer	86 responses
3.	Youth Sports: Swim Team	82 responses
4.	Youth Sports: Tennis Programs	76 responses
5.	Youth Sports: Sports Camp	75 responses

In review of the top five adult sports activities, we find that some adults have participated in activities like softball leagues, but many more would like to participate in activities like outdoor fitness classes, canoeing/kayaking and fishing. We also see kickball and disc golf leagues have a higher number of votes than softball and baseball leagues.

#### **Top Five Adult Sports Activities:**

#### Have participated in:

1.	Adult Sports: Softball Leagues	51 responses
2.	Adult Sports: Baseball Leagues	21 responses
3.	Adult Sports: Co-ed Volleyball	19 responses
4. (tied)	Adult Sports: Tennis (team)	16 responses
4. (tied)	Adult Sports: Outdoor Fitness Classes	16 responses
5.	Adult Sports: Co-ed Basketball	15 responses

#### Would like to participate in:

1.	Adult Sports: Outdoor Fitness Classes	101 responses
2.	Adult Sports: Kayaking/ Canoeing Classes	93 responses
3.	Adult Sports: Fishing Leagues	77 responses
4.	Adult Sports: Kickball Leagues	61 responses
5.	Adult Sports: Disc Golf Leagues	58 responses

In regards to adventure and youth activities, we find more responses for what citizens would like to do than what they are currently doing. For example, only 34 responded that they have taken swimming lessons, while we have 145 responses showing interest in adventure trips.



#### **Top five Adventure and Youth Programs:**

#### Have participated in:

1.	Youth Programs: Swimming Lessons	34 responses
2.	Adventure Trips	22 responses
3.	Youth Programs: Summer/Specialty Camps	17 responses
4.	Geocaching Programs	16 responses
5.	Youth Programs: Art Classes	14 responses

#### Would like to participate in:

1.	Adventure Trips	145 responses
2.	Zip Lining Programs	138 responses
3.	Youth Programs: Art Classes	117 responses
4. (tied)	Kayaks/Canoe Classes	113 responses
4. (tied)	Youth Programs: Cooking Classes	113 responses
5.	Rock Climbing Programs	106 responses

In the category of active adults or seniors, again we find a low amount of responses for the items listed when asked, "What activities you have participated in?" See the list below for the top ranking responses. Swimming activities, such as water aerobics and lap swim, were the highest-ranking activities that respondents had participated in. Aerobics classes was the most chosen activity that respondents would like to participate in, which is surprising given that water aerobics are general more desired by seniors due the low-impact benefits of aquatic activities. This outcome could be due to issues with the existing pool facilities.

#### Top ranking Active Adult Programs (55+) activities:

#### Have participated in:

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1.	Active Adult Programs: Swimming(Water Aerobics and Lap Swim)	16 responses
2.	Active Adult Programs: Aerobics Classes	14 responses
3. (tied)	Active Adult Programs: Health/Fitness Classes	13 responses
3. (tied)	Active Adult Programs: Pottery/Ceramic Classes	13 responses
4.	Active Adult Programs: Bowling	12 responses
5.	Active Adult Programs: Golf Tournaments	9 responses

#### Would like to participate in:

1.	Active Adult Programs: Aerobics Classes	88 responses
2.	Active Adult Programs: Dance Classes	82 responses
3. (tied)	Active Adult Programs: Health/Fitness Classes	75 responses
3. (tied)	Active Adult Programs: Cooking Classes	75 responses
4.	Active Adult Programs: Swimming(Water Aerobics and Lap Swim)	72 responses
5.	Active Adult Programs: Computer Classes	67 responses

In order to find out what special events, classes and general park activities respondents have participated in and would like to participate in, we listed twenty-one different options. In



analyzing the survey results, the following programs and activities are the top ranking activities. We find that many of the respondents have participated in 5K races/triathlons and they would like to participate in yoga classes, cooking classes, aerobic/group exercise, aquatic fitness classes, dance classes and canoeing/kayaking.

#### Top ranking special events, classes and general park activities:

#### Have participated in:

	1.	5K Races/Triathlons	93 responses
ſ	2.	Aerobics/Group Exercise	45 responses
	3.	Aquatics Fitness Classes	27 responses
	4.	Facility Rental	26 responses
	5.	Yoga	21 responses

#### Would like to participate in:

1.	Yoga	123 responses
2.	Cooking Classes	102 responses
3.	Aerobics/Group Exercise	99 responses
4. (tied)	Aquatics Fitness Classes	96 responses
4. (tied)	Dance Classes (Line Dancing, etc.)	96 responses
5.	Canoeing/Kayaking	93 responses

In summary, we see the respondents desire a more diverse selection of activities. For youth sports, we find a shift from more tradition sports like baseball and basketball leagues to archery and soccer. For adults, we see support for outdoor fitness classes, canoeing/kayaking and fishing.

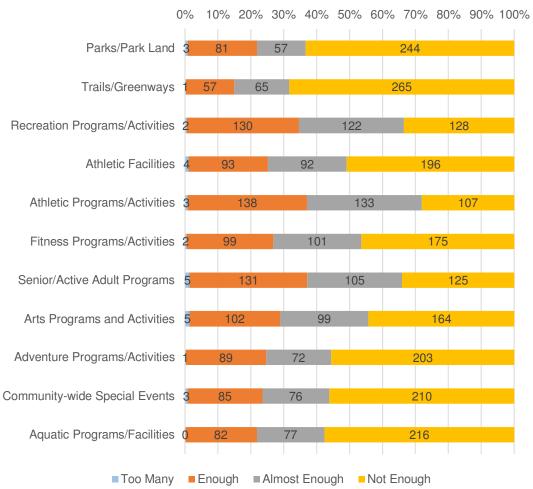
With adventure and youth activities, we find support for adventure trips, zip lining programs and a variety of classes, such as art classes, cooking classes and adventures activities like kayaking and rock climbing. The active adult respondents appear to support more classes, such as aerobics, dance, health/fitness and cooking.

## Park and Program Usage

By utilizing the survey, we are able to find out more about park and program usage in Warner Robins. We asked residents, "Overall, how well do you think the following facilities, programs and activities provided by Warner Robins Parks and Recreation are currently meeting the needs of the community?" (See Figure 2.2). Most respondents indicated that there are "not enough" trails and greenways. Few respondents indicated Warner Robins Parks and Recreation provides "too many" of the items listed.



Figure 2.2: Overall, how well do you think the following facilities, programs and activities provided by Warner Robins are currently meeting the needs of the community? Please check appropriate response.



Trails and Greenways had the most "not enough" responses, with 265 participants selecting it. This follows a similar trend we see across the country with residents desiring safe walking/biking trails and paths. We see less support for some of the specialized activities/facilities like the ones for seniors, which compose a smaller amount of the population; however, remarkably few respondents noted that Warner Robins has too many of any of the facilities, programs or activities listed.

Next, we asked, "Using the list below, indicate how often you take part in the following parks and recreation programs." We listed special events, passive park usage, individual activity, organized group activity, and senior programs. Not surprisingly, most had not participated in the senior programs; we found most individuals had participated in individual and passive park activities.



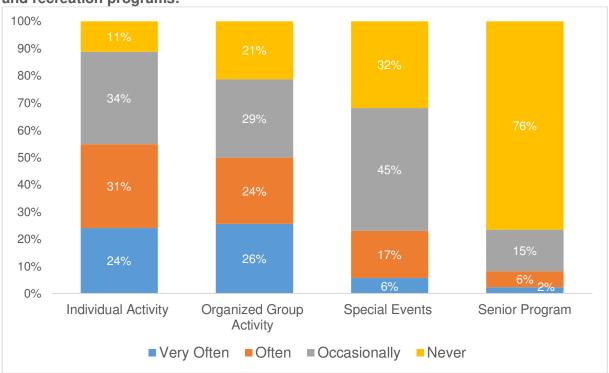


Figure 2.3: Using the list below, indicate how often you take part in the following parks and recreation programs:

Examples of each activity type are below. It is not surprising to have over 75% "not participant" responses in senior programs but, typically, we see higher percentages for special events and individual activities overall. When compared to other similar communities that we have worked with in the past, the results of this question indicate that most of the program offerings are organized group activities.

**Individual Activity** - walking, bicycling, picnicking, fishing, flying kites, bird watching, instructional program, visiting a playground and/or skateboarding

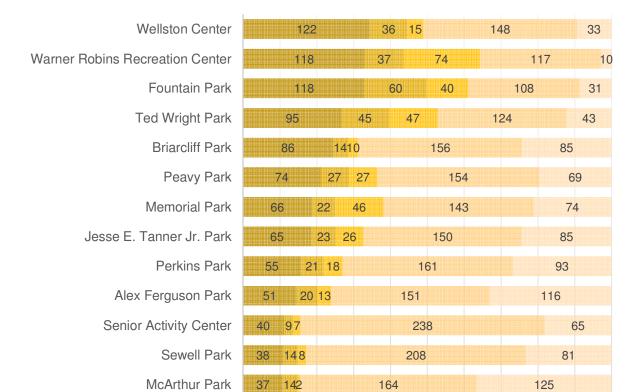
**Organized Group Activity** - soccer, baseball, football, tennis, volleyball, horseshoes, track and field, softball, cheerleading and/or basketball

**Special Events** - Special Olympics, Senior Olympics, music or movies in the park, festivals, etc.

Senior Program - Bingo, cards, billiards, walking, fitness and classes

Then, we requested, "For each of the parks listed below, please indicate how often you and/or members of your household have visited in the past year." See Figure 2.4 for response data.





Ada Lee Park

Tot Lot Park

Township Park

25 56

**17**13

1642

Figure 2.4: For each of the parks listed below, please indicate how often you and or members of your household have visited in the past year.

During the analysis, we combined 1-5 visits, 6-11 visits and 12 or more visits. The five parks with the most visits (combined) per the survey responses are below.

■1-5 visits ■6-11 visits ■12 or more visits ■No visits this year ■Not aware of this park

162

146

142

Warner Robins Recreation Center	229
Fountain Park	218
Ted Wright Park	187
Wellston Center	173
Memorial Park	134

The parks with the highest "not aware of this park" responses were Township Park and Tot Lot Park.



152

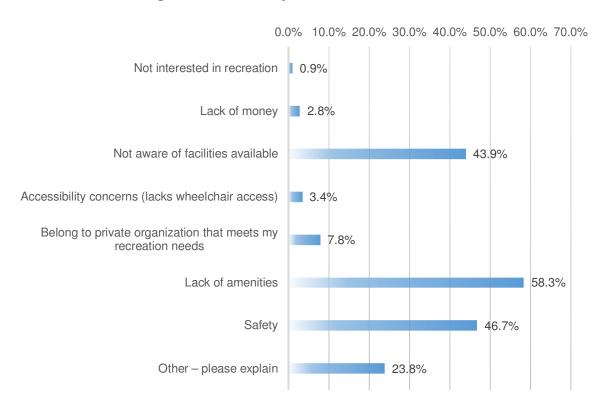
181

183

#### **Barriers to Park Usage**

The survey asked residents to indicate what prevents them and their family from using parks, facilities or trails. For this question, respondents could select multiple answers, which is why the percentages listed do not equal 100%. The most votes were given to "lack of amenities," with "lack of money" falling into second place. "Not aware of facilities available" was the third most chosen category. See Figure 2.5.

Figure 2.5: Please indicate if any of the following prevents you and/or members of your household from using Warner Robins' parks, facilities or trails?



Under "lack of amenities – please explain," we gathered over 70 responses. Some of the comments are listed below.

- Many of the parks are not in good areas of town and are not full service parks
- Poor facilities
- All in bad or inconvenient areas
- Need more available slots
- Houston County lacks public parks and community centers...I am very saddened by the lack of a Parks and Recreation Department for the people. The two public pools are a joke...kids are bored with nothing to do, no place to go. Everything is private here.
- Always book or being used for other events than for the kids in the community
- My two have taken swim lessons for 7 years now. Safety is a big issue at Sewell pool. Every year it is the same old thing. Shootings. & we drive in from Bonaire 247 & 96 area to do these lessons. it is getting old real fast. Mine finished up level 6 last summer. Then the unsupervised child that are dropped off at the Kimberly pool is getting out of hand. The lifeguard r not trained in babysitting, and it is sad. That they have had to deal with unruly children that are dropped off. & other children are bullied by these children. and their acceptable behavior



- Not well kept. kind of sketchy
- Restrooms at Memorial are Terrible!
- Not much to do
- No Dog parks, no safe parks
- time constraints
- Too much trash and no one picks up after their pets. Need an actual dog park.
- Location need parks on the south side of city
- The parks and facilities are out dated and behind times
- the program fills up no availability
- Restroom cleanliness and access, no knowledge of activities that are available
- lack of time
- facilities don't meet my needs/wants
- Warner Robins does a terrible job of advertising what is going on. This goes for carnivals, parades, recreation groups, and even 4th of July celebrations.
- Not well maintained
- Lack of sidewalks to the parks.
- Very ugly
- Not appealing
- Cleanliness
- Proximity to home.
- I rent the facilities and park at Perkins often. in April 2015 rather restrooms were filthy and grounds were full of fire ants
- youth teams fill up too fast
- My Dog
- Equipment is the same as when I played on it 25 years ago
- we use parks and facilities
- bad locations
- most parks seem to be just for baseball
- Facilities are nasty and old
- Not safe not well cared for
- Working
- Time constraints
- Better parks in other communities
- The restrooms are in horrible conditions. Some of the women stalls don't even have doors!
- Location
- The parks are old and rundown. We prefer Peach Park in Byron. It has lots of nice playground equipment and a splash pad.
- most are not maintained well; no appeal to my little children; scary people hanging around
- Safety concerns at some parks
- They are dumpy. My kids get bored on the playgrounds. Ted Wright Park always has sketchy people hanging around.
- Some of the parks in are in very bad areas where there are lots of drugs and this is not good for parents to take their children. Need water fountains more benches.
- Location near my living area
- Time availability
- Lack of time
- Harassed the last time we were there
- Hard to find time
- Area are not kept up or clean. They also seem to all be on one side of town.



- No fishing, lack of security,
- None of these are in my community or even close. There are no parks west of Corder Rd.
- I'm currently remodeling two homes and don't have time right now.
- Disappointed in the quality of parks/trails visited.
- Not enough interesting and relevant events advertised there; lack of visible planning committees to organize events related to these locations
- Parks not in convenient locations (close to newer subdivisions)
- No parks near where I live. Not going to drive to the hood with my children and expose them to that element.
- Run down and unclean
- Old facilities / used rec for basketball not a friendly environment
- Do not live in Warner Robins
- The equipment is very old. Ted Wright has the same playground since the 1980s. The parks that receive updates are in dangerous sections of town. There is nothing convenient is your leave south of Russell Parkway. Due to horrible traffic, it takes 20 -30 minutes to get to the ball field. The athletic teams are not diverse.
- They are old and not in an area of town that I feel safe
- Invest this money for the education of our youth
- Rest rooms fir tennis courts
- Bike lanes
- None on the Southside of town. Only really on Northside
- No facilities at Northwest side near I-75
- Facilities not maintained
- Location
- Fencing enclosures for my autistic child, he will take off into the road
- Not enough running trails



#### Access to the Parks

As part of the survey, respondents were asked how far they would be willing to walk or bike to parks and recreation facilities.

The majority of respondents (78%) indicated they would walk up to two miles or 2-5 miles (59% + 19%) to reach parks and 22% said they would not walk. The reason for those who would not walk could be influenced by perceptions of safety along the roadways or sidewalks, the distance of their homes from existing parks, and preference for automobile travel.

Figure 2.6: How far would you be willing to walk?

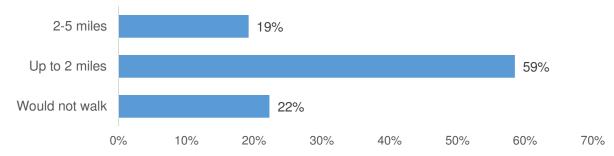
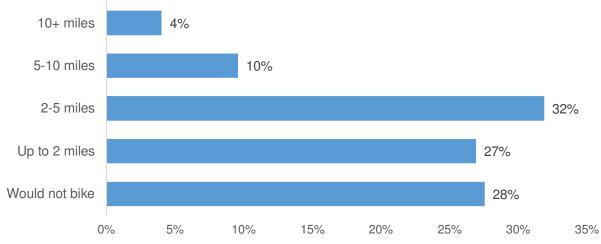


Figure 2.7: How far would you be willing to bike?

Biking had a higher percentage of respondents who would not bike (28%), which leaves 72% percent willing to bike. In the comments provided by some of the respondents, several noted that they do not own a bike. Most had concerns about their safety and the distance to the parks.



Clearly, the majority of respondents are willing to walk or bike. This support could mean that, with more multi-use paths and sidewalks to access parks and with the addition of other improvements such as bike racks, Warner Robins could see an increase in the use of alternative transportation. As a follow-up question we asked, if you would not walk or bicycle, why? Most of the comments related to a lack of infrastructures such as no sidewalks or bike lanes with a few mentioning that they do not own a bike. Of the 82 comments, roughly 30 mentioned unsafe conditions or traffic. Approximately 11 respondents noted health reasons for not walking or biking.



When asked about driving to parks, researchers found that most respondents want to drive in under 15 minutes (59%). This number is lower compared to other communities in which we have conducted surveys. The reason these respondents in Warner Robins are not interested in driving may be due to traffic congestion in the area.

Would not drive

Under 15 minutes

15-30 minutes

30-45 minutes

45+ minutes

Figure 2.8: How far would you be willing to drive?

Next, researchers wanted to find out if respondents are traveling outside of Warner Robins for parks and recreation activities. The next figure indicates that the majority of respondents (68.8%) travel outside of Warner Robins to use parks and recreation facilities.

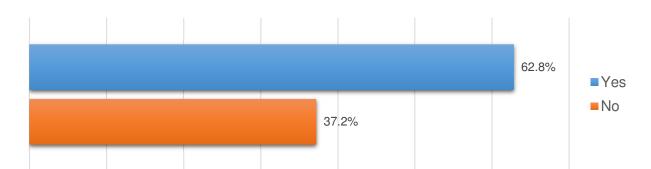


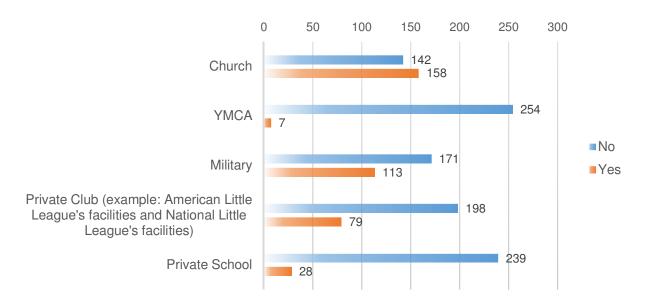
Figure 2.9: Do you travel outside Warner Robins to use parks and recreation facilities?

Many of the respondents who travel for parks and recreation opportunities listed the nearby cities of Macon, Perry and Bryon as their destinations. Given the close proximity of these other communities, this result is not surprising.

To find out what other providers of parks and recreation participants are using, we asked and found that many are using private clubs.



Figure 2.10: Do you use recreation facilities offered by a church or other private providers?



To understand why respondents use these other providers, we find that, mostly, it is because the facilities are better quality (170 responses) or the other providers offer facilities not provided by Warner Robins (159 responses). (See Figure 2.11)

Figure 2.11: Factors that influence use of other facilities.



Under "Other (please specify)," comments included:

- They are safer and in the newer parts of town.
- Better, safer, and indoor pools elsewhere
- Use of fitness leave at RAFB
- Warner Robins does not promote the basketball culture, so we receive no facility support.



- Hours of operation facilities are open at times when Rec Dept. is not.
- Clean up the bathrooms at the parks. Shower curtain should not be enclosure for 2 stalls and that was torn
- The lakes on Robins AFB are nice and the Scouts keep up the walking trails out there.
- Safe, clean, and stuff to do is posted weekly.
- Some kids want more competition and I like the fact that in little league the coaches chalk the fields.
- They offer programs in other seasons.
- You already know my thoughts, I spoke at city council
- There are no parks close to the west side of Warner Robins.
- Feel safer
- Child care
- Feel safer at these locations. Equipment doesn't seem as run down.
- Quality of services and coaches. Increased competition at all levels.
- We use our church's playground after Sunday service.
- Near my work place.
- THEIR GYM AVAILABILITY ARE BETTER.
- The shear state of decline of the baseball fields dugouts fencing restrooms etc. of all of the current recreation locations casts a hugely negative image for our City.

Again, the lack vision and leadership from the Recreation Dept head and Programs Director are a direct reflection of the neglected facilities that are our recreation facilities,...stagnant, and decaying by the day.

The City of Warner Robins needs fresh faces with vibrant ideas and aggressive plans for the future of the recreation dept. and and it's public facilities.

The plans for its programs need to include and address specific needs of its diverse and ever growing population with special focus on state of the art venues for organized youth sports activities that offer safe and sanitary environment. Equal consideration should be given to social activities and services for our ever growing Senior population as well.

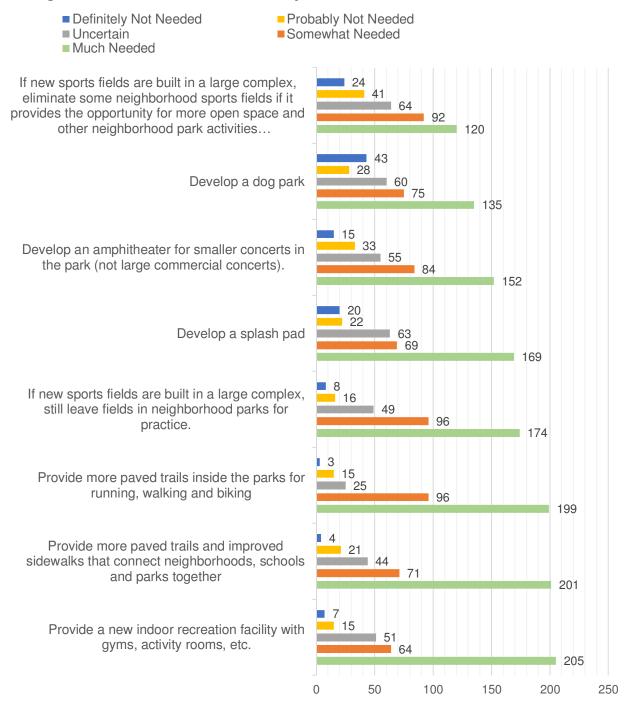
- Current facilities in Warner Robins are inadequate, out dated and run down. Warner Robins is behind the times when it comes to facilities and passive areas.
- Because of my affiliation with my Church.
- Base sports are more family oriented and safe and unfortunately the Rec center is the only option here now since the base no longer has sports. The Rec lets parents curse and scream at the kids. It's out of control
- Member of the church.
- Girls on the Run
- Health & wellness
- We don't have a public gym
- They are in more upscale areas. It seems 'public' parks are usually located in not so good neighborhoods.
- Safer
- My house. It is safe and I don't have to put up with idiots.
- There seems to be a lot for children and seniors, but nothing for a family.



## **Facility Priorities**

In order to get a better understanding of the facility priorities, we asked respondents to help prioritize funding improvements (see Figure 2.12).

Figure 2.12: Listed below are some projects that Warner Robins may consider adding if funding is available. Please indicate what you feel is the level of need for each item.



Below are the top "much needed" and "somewhat needed" items combined.

Top five "much needed" and "somewhat needed":

Provide more paved trails inside the parks for running, walking and	295 responses
biking	
Provide more paved trails and improved sidewalks that connect	272 responses
neighborhoods, schools and parks together	
If new sports fields are built in a large complex, still leave fields in	270 responses
neighborhood parks for practice.	
Provide a new indoor recreation facility with gyms, activity rooms,	269 responses
etc.	
Develop a splash pad	238 responses

In reviewing answers for this question, we find that the survey respondents desire more paved trails for running, walking and biking.

We find very low amount of votes given to the top "Probably not needed" and "definitely not needed" items when compared to the top items needed. The low amount of votes suggests that respondents think most items listed could benefit the community. The item with the most votes of "not needed" is a dog park, which is a specialized activity.

Next, we asked, "Do you support or oppose Warner Robins developing indoor recreation facilities that allow year-round programming of recreation and athletic programs?" We find that the majority are supportive of Warner Robins developing more indoor recreation facilities.

Figure 2.13: Do you support or oppose Warner Robins developing indoor recreation facilities that allow year-round programming of recreation and athletic programs?

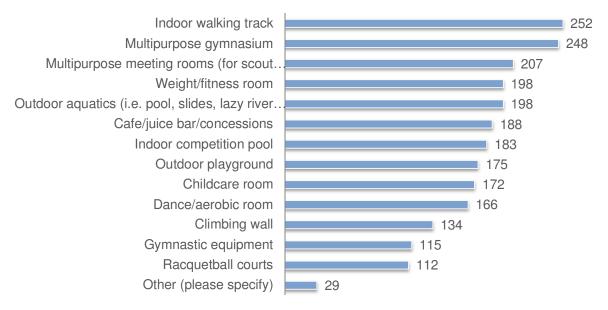


Clearly, there is widespread support for an indoor facility. This data is significant and it should help local official and leaders in the community when they are making decisions to support this type of investment.

As a follow-up question, we asked what components are desired for this indoor facility.



Figure 2.14: If Warner Robins were to build a large indoor recreation facility, which of the components listed below should be included? Please check all components you want included.



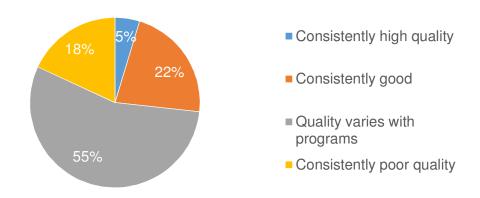
#### Below are some comments from "other (please specify)."

- WE NEED A NEW POOL FOR AQUANAUTS!!
- Really need legitimate competition pool for aquanauts
- Basketball Camps
- Wow, if the city provided this, I might consider retiring here:)
- A multipurpose building like the university of Georgia has indoor multiuser facility to include pickelball for all ages
- Dance room with hardwood floor for receptions and dances for rent
- Basketball court
- Game room for bollards, table tennis, foosball
- Trails
- Basketball courts
- Ceramics
- Yoga room
- Archery
- Multiple basketball courts
- Community garden area
- Arts and crafts
- Skate boarding, roller blading and roller skates and ice skate rinks and bowling
- Child care is important and plays a big role
- Grilling capabilities for picnics.
- Basketball
- Voting
- Pool table, snooker table
- Day camp facilities for youth during summer and school breaks
- Cafeteria ,breakfast ,and store
- Special needs sensory playroom



#### **Overall Performance**

We asked respondents to give Warner Robins Parks and Recreation Department a grade as to the overall quality of the parks and recreation programs and activities. Of the total responses, 55% selected "quality varies with programs." We found 22% rated the programs and activities "consistently good" and only 5% rated them "consistently high quality." In comparison to surveys conducted in other communities, this rating is low. With 18% selecting "consistently poor quality," these results indicate a larger dissatisfaction than our researchers have seen compared to other communities.



In order to get a better understanding of the facility priorities, we asked respondents to "please indicate if you agree, disagree or do not know about the following statements" (see figure 2.16).

In summary, we have listed the top five choices for "Agree" and "Disagree."

#### The top five "Agree" choices were:

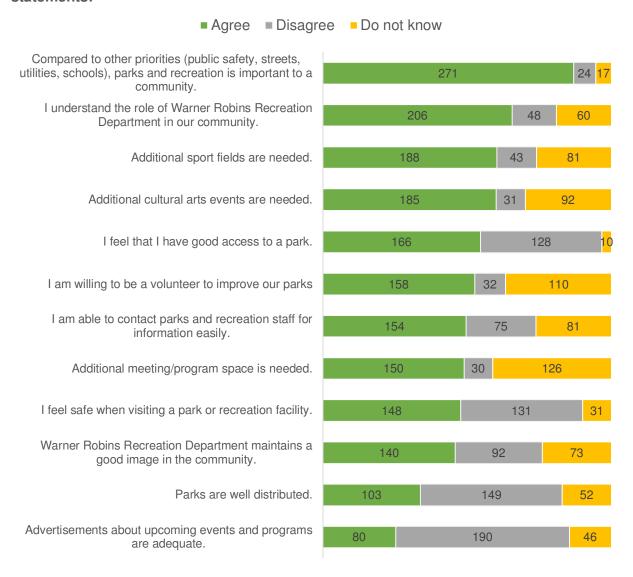
Compared to other priorities (public safety, streets, utilities, schools), parks and recreation is important to a community.	271 responses
I understand the role of Warner Robins Recreation Department in our community.	206 responses
Additional sport fields are needed.	188 responses
Additional cultural arts events are needed.	185 responses
I feel that I have good access to a park.	166 responses



#### The top five "Disagree" choices were:

Advertisements about upcoming events and programs are adequate.	190 responses
Parks are well distributed.	149 responses
I feel safe when visiting a park or recreation facility.	131 responses
I feel that I have good access to a park.	128 responses
Warner Robins Recreation Department maintains a good image in the community.	92 responses

Figure 2.16: Please indicate if you agree, disagree or do not know about the following statements:



Of the 319 respondents that answered the questions, 271 feel that a good parks and recreation system is just as important as schools, fire and police protection. Notice the lower number of responses under "Disagree" choices.

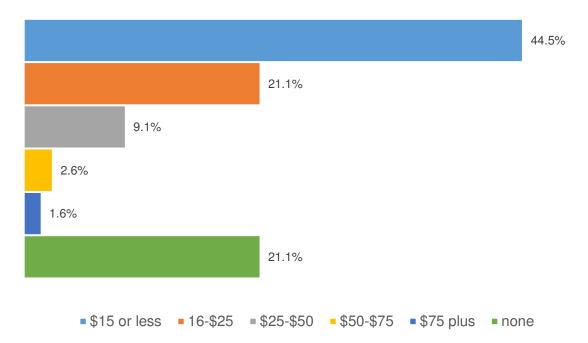


#### **Funding**

Many parks and recreation departments are seeing more of their budgets cut and tax payers resisting any increase to fees despite greater demands on the system. In our next set of questions, we asked respondents of Warner Robins about their willingness to contribute.

We asked, "How much would you be willing to spend per month per household to support improved park maintenance and recreation services?" We found that overall, 81% would be willing to provide some type of financial support for improved park maintenance and recreation services, with only 19% unwilling to provide any support. See Figure 2.17 for a breakdown of the categories.

Figure 2.17: Willingness to Spend per Month per Household



The results of this survey question is interesting when comparing it to the desire from respondents for improvements in the park system. For example, 95% support the development of an indoor recreation facility (see Figure 2.13) with components such as an indoor track and a gymnasium. With over 20% not willing to spend any money, we recommend that the Department provide additional outreach and education to supporters regarding associated cost of building and maintaining this type of a facility.

The following question asked respondents what methods of funding they prefer for parkland acquisition, greenway and park facility renovation and development. Respondents were asked to indicate all funding options that they would support. The strongest support is for "Special Purpose Local Option Sales Tax (SPLOST)" (36%), with "Build more facilities that generate revenue" (24%) as the second most supported.



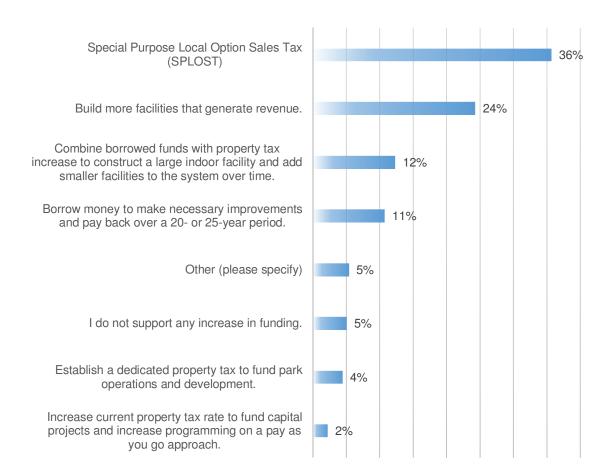


Figure 2.18: Which method of funding for park land acquisition, greenway and park facility renovation and development would you prefer?

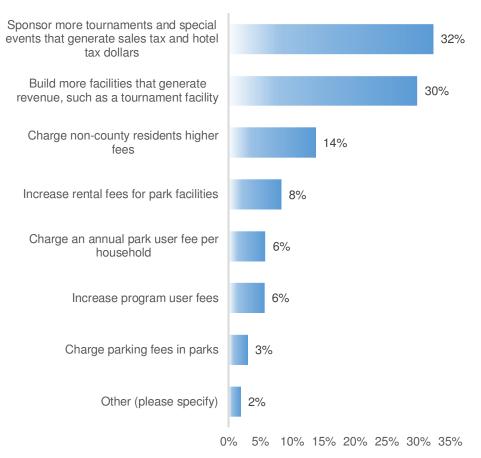
#### Under "other (please specify)" we received the following comments:

- Have events
- Sidewalk grants
- Seek as many Grant Opportunities as possible & solicit partnerships with our business community to help fund.
- Borrow for improvements and invest in attracting higher value businesses that will increase revenue
- sales tax
- Use the money from the current tax base. NO NEW TAXES. Furthermore, create one centralized park as a magnet location. See Brookhaven, Chamblee, Dunwoody and Norcross.
- I'm sure that there is grant money available that could help the city fund these projects.
- Improvements would be great, but do not raise our property taxes to fund the parks. Many neighbors would be willing to raise money or work to make improvements to the parks in our neighborhoods.



In order to generate revenue to improve park maintenance and recreation programs offered in Warner Robins, we asked respondents to indicate all options that they would support for increasing funding for parks. "Build more facilities that generate revenue, such as a tournament facility" and "Sponsor more tournaments and special events that generate sales tax and hotel tax dollars" tied for the most popular options. The least favorite option is "Charge parking fees in parks." All of these options will still require the Parks and Recreation Department to demonstrate how they will benefit the residents and will face opposition.

Figure 2.19: In order to generate needed revenue to improve park facilities and recreation programs offered, please indicate all options that you would support for increasing funding for parks.



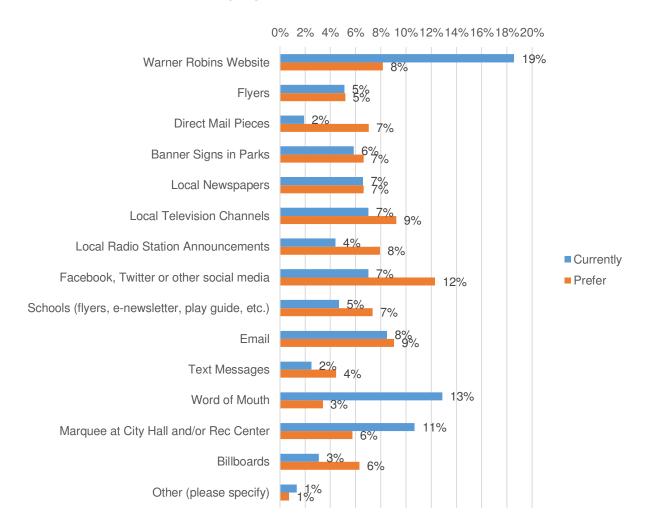
Some of the written comments under "other, please specify" included sponsoring soccer tournaments and "build/encourage through tax incentives more retail businesses to create more revenue." Other ideas included Penny sales tax, SPLOST funding and starting a park donation fund.



### **Marketing**

To determine how individuals find out about upcoming activities, we asked respondents to indicate the most common method for obtaining information about Warner Robins's recreation events and programs. The method most commonly selected for information is the Warner Robins website (12%). The most common "preferred" method is using social media (12%). See Figure 2.20.

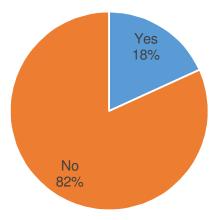
Figure 2.20: Please indicate which of the following ways you currently and prefer to get information about events and programs?



While direct email did not score as high, Warner Robins should consider sending direct emails and using newsletter services such as <a href="Emma">Emma</a> or <a href="MailChimp">MailChimp</a> for marketing through email. Signup links should be promoted through the Warner Robins website and through other social media outlets. We believe that Warner Robins should provide a monthly newsletter to keep users more informed by having a sign-up on the Warner Robins website and an unsubscribe option on the newsletter itself. The newsletters are cost-effective and recipients can easily share information with friends, family, coworkers, etc.



Figure 2.22: Do you feel current marketing efforts by Warner Robins Parks and Recreation Department keeps you and your family informed about recreation program opportunities?



The planning team found the Warner Robins Recreation Departments website to be up to date, and it is easy to find basic information on parks and activities, including a calendar of events, on it. We suggest that the Department continue to utilize the City's website and social media sites to disseminate information on upcoming events and activities. A monthly newsletter also can help publicize upcoming community-wide events and provide updates on park projects and volunteer opportunities.

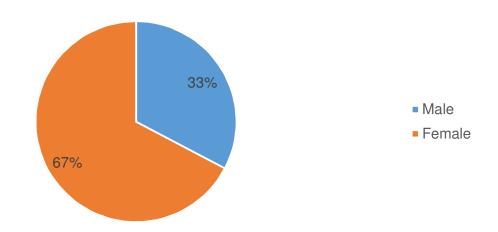


## Respondents' Demographics

The last section of the survey requested information about the respondents. While many of the questions are basic, the results provide insight on whether the survey reached a representative group of citizens when compared to census data. Overall, we find that the survey did not reach a similar demographic as the community profile.

We find that females represented the majority of respondents in the surveys (67%). In comparison, the U.S. Census Bureau 2010 estimates approximately 52.2% of the population in Warner Robins is female.

Figure 2.23: Please indicate your gender.



Researchers found the majority of the respondents were in the 35-44 age groups (25%), which is similar to U.S. Census Bureau data.

Figure 2.24: Please indicate your age.

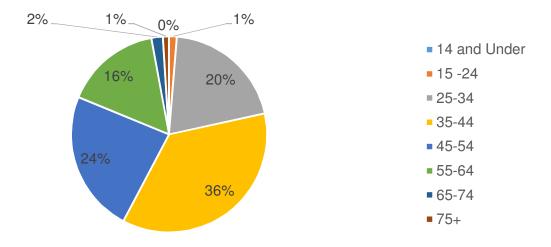




Figure 2.25 is a chart of the respondents' household types. The majority of respondents were couples with children (63%). Of those respondents that had children in their homes, most had children ages 5 to 11 (135 votes). Singles and couples with no children comprise a smaller number of the respondents (16%).

Figure 2.25: Which of the following best describes your household?

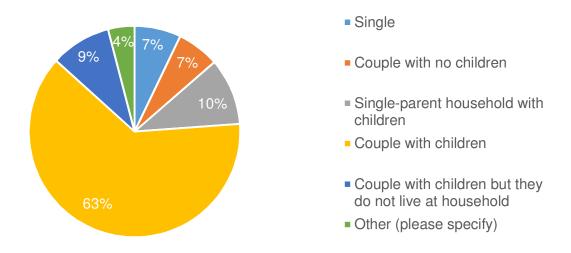
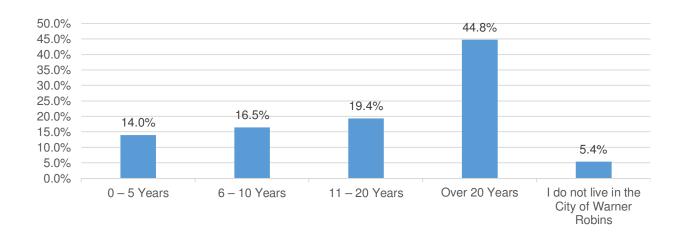


Figure 2.26 is a chart indicating how long respondents have lived in Warner Robins. The majority of the respondents have lived in Warner Robins for over 20 years (44.8%).

Figure 2.26: How long have you lived in Warner Robins?

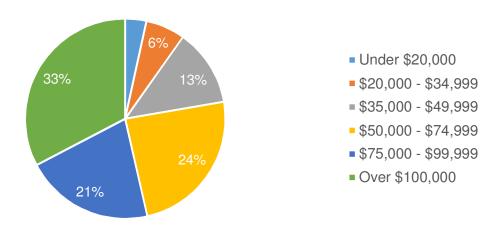


The next charts illustrate the respondents' income and housing status. According the U.S. Census Bureau, the median income in Warner Robins from 2009-2013 was \$44,964. The



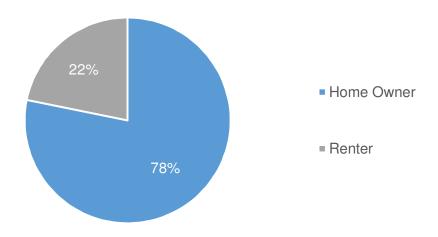
respondents to this survey indicate a rate higher than the median, with 77.8% making \$50,000 or more; however, approximately 1 in four respondents skipped this question.

Figure 2.27: What is your total annual household income?



Next, we asked about housing status. We found a much higher home ownership rate among our survey respondents than in the community at large. The US Census Bureau reports that the Homeownership rate from 2009 to 2013 was 57.1% in the city limits.

Figure 2.28: Please check your housing status.



#### **Open Comments**

The last question in the survey asked, "Do you have any additional comments?" We had over 100 responses (listed below).

- We moved here from the west Atlanta area and we have been very disappointed with the park availability/ park facilities in Warner Robins. With a city this size, we should have an updated park system that we are proud of using. Practice fields are scarce, our swim team practices in a pool that is in dire need of being replaced and relocated, and there is nowhere to run or ride bikes unless you want to chance taking your children on a bike ride on the sidewalk next to a traffic-filled road. No thank you! It is definitely time for an update, Warner robins!
- Please help build new indoor pool for our aquanauts on west side of town where it would be more easily accessed by our community participants. Being closer to I-75 would also make it easier for those coming from out of town for meets, etc. Thank you for your consideration!
- Our children are members of the WRA Aquanauts swim team. The facility is a MAJOR disappointment compared to other swim leagues. The family that runs it is wonderful. However, there is a lack of concern and care about the facility by the City. The pool needs major improvements, the building is way too small and not meant for a swim team, suitable seating and bleachers are not available (bleachers need repair). We've never been impressed with any parks in WR. Frankly, there are not enough on the west side of town near I-75. We end up using the Lake Joy school playground at times or heading to the base (it's safe!), even though the base is on the opposite end of town from our residence near I-75. It is unreasonable that with the household income levels on the west side of town, new neighborhoods, commercial businesses, etc. there are no quality parks for the residents here.
- The staff at the Recreation Department are great. They are very helpful, and genuinely feel as if they all enjoy what they do. I personally feel that there is a definite need for and additional facility here in town. I coach an AAU Basketball team that are composed of a few "At Risk" kids that needs sports and an avenue for "Good". The city of Warner Robins is steadily growing with new families that are interested in more sports than Baseball. The sport of Basketball is severely underserved here is Warner Robins, that kids do not have access to play basketball on a consistent basis. The Rec. Department only allows one day a week for an hour open to teams such as mine. This hurts because I cannot teach them critical skills of Basketball in an hour.
- We need a new pool
- A new swimming pool for the aquanauts would be greatly beneficial to the community
- We Definitely NEED competitive indoor pool for young swimmers.
- We are in desperate need of an Olympic size indoor pool.
- I would like to see more support for basketball in Warner Robins!!
- I really wish the city and county would consider and indoor year round pool facility.
- I go to Memorial Park only because my son participates with the swim team. However, it is not in a convenient area and the pool area is horrible. I would think in such a beautiful city the park closest to it's military base would reflect the beauty of it's city. Parents want their children to swim in a clean and safe pool while participating in an activity that could bring funds to the city by sponsoring swim events and also lead to college scholarships for it's young citizens.
- Feel sorry for the residents here with nothing to do but to go out to fast food restaurants.....
- The city is in dire need of more and better pools and tennis courts.
- Need to get churches that have gyms and other places to allows there building to be used.
- Fountain Park has great trails but I am not always comfortable there.
   Daughter swims at Memorial Park, pool and dressing rooms are clean but very old and need updating.
- A question that I keep hearing in many circles is why this area does not have an indoor pool and gymnasium facility.



- Dog park PLEASE
- Taxes apply to homeowners. Support all kids but not thru taxation. Clean up the facilities at the
  current parks before you build more. The playgrounds and activities at the schools are not City
  facilities. Don't count these. Need security guards around the city facilities when events are
  taking place
- 1) Correct the typos on the wooden signs at Wellston Trail
  - 2) Review the park systems in Decatur and Atlanta: pocket parks in neighborhoods are a good thing!
  - 3) Recruit volunteers
  - 4) Thank you for conducting this survey. Parks & outdoor activities for adults are much-needed!
- Warner Robins is a joke as far as Recreation facilities. For a town this size not to have decent facilities; dog parks, etc. is so embarrassing.
- Improve parks. Put In better parts of city. Advertise better. New to area and hardly any info online about parks and activities that I could find.
- I do love my hometown of Warner Robins. I live on Bernard Drive in Lewis Highlands. Can't wait for Walker Lake to be turned into a park. Please get this completed ASAP. Thanks for all you do to make Warner Robins great!
- The lack of a sufficient number of coaches for baseball resulted in my child's team practicing less than twice per week. This reflects poorly on the recreation department's enforcement of the guidelines set forth at the beginning of the season and also takes the fun out of it for the kids. No one wants to do anything that they cannot progressively improve at. By not providing enough practice for the kids. Kids who are getting their practices in have an unfair edge on the kids who are not being provided with the same practice opportunities.
- I think the people of Warner Robins would support SPLOST for recreation if you would start at one facility and completely redo it from top to bottom and move on from there. That way the people would see their money working.
- Facilities are greatly in need of updating and remodeling
- We need Racquetball Courts
- We need a dog park. Enough children's things exist already.
- Make more rooms for dance and increase dance rareness among children. Ballet Ballroom dance Jazz Zumba all kind of dances, all year around and two need big place (at least 2 sizes of basketball court for with hardwood floor for Proms celebration and ball room dance events.
- The benches and swings for parents are too few and uncomfortable.
- I would like to know more about these parks you mentioned at the beginning of the survey, I haven't heard of them!
- The road infrastructure in Warner Robins is not conducive to walking or biking to parks. Walking and bike trails connecting parks are non-existent to my knowledge. There are typically no safe walking or bike paths on roads that lead to our parks (e.g., Hwy 96, Hwy 41, etc.). When there is foresight to install a bike path along a road, other bureaucrats often ruin them by installing rumble strips in the name of vehicle safety. Both issues (bike access and driver safety) are important, and both should be allowed to co-exist. Unfortunately, shortsighted bureaucrats cannot get out of their own way to create the atmosphere that will make Warner Robins the best possible place to live. Cities such as Boulder, CO have figured out a way to integrate road infrastructure and parks to maximize use of their park systems. Why can't we do the same? If you haven't already, our leadership should be looking at how places like this make their cities world class places to live. Let's live up to the expectations that our city nickname, International City, implies.

My wife reminded me that one of the coolest places we lived was Yorktown, VA where we lived in a neighborhood called Coventry. Although it was maintained by a homeowner's association, I believe our Warner Robins Parks and Rec Dept. should be aiming to create an environment in our community similar to Coventry. Here's a link to their amenities so you can see what I'm referring to: http://coventryhoaofyorktown.org/Amenities\_2.html.



- We can do better time to look toward the future and not the past.
- Get the word out about what is going on!
- Ball park on the Northside of town (N.Houston and Elberta Rd) has been promised for 8 yrs. A ball park complex for over 20 yrs.
- More pocket parks and beautification of parks along with walk ability (sidewalks) & bicycling abilities are needed.
- I gave my comments @ city council; safety for children with special needs is a concern
- Thanks for offering this survey! It's definitely a start. Can't believe a town our size has not made this more of a priority. Great for the family!
- Again, more parks are needed on the west side of Warner Robins.
- This survey is much needed; thank you for sharing
- Organized sports are great, but more emphasis needs to be placed on recreational facilities for everyone like areas with trails, playgrounds, and open space in one location.
- Please add nicer parks with lots of amenities and walking trails
- Please link neighborhoods to walking trails and parks. Need park near Lake Joy Elementary area. Shade is important. Patrols needed for safety.
- Need hiking and walking trails in wooded areas!
- Would like to have a women's kickball league added to programs
- I feel that the WR rec dept is the best kept secret in Warner Robins. I see people all the time that think that the only thing at the rec dept is athletics. They do not know about any of the other programs offered
- There needs to be more to do around town for the youth. Along with parks we could use more museums or some other type of learning that keeps the kids interested.
- I think we need one big park like the old military housing land can be turned into a big park and close those smaller under use neighborhood parks. You can then hold events as a neighborhood like Macon's central city park.
- safety is the most important issue. Sewell park should be shut down & memorial park is in a very unstable area both with gang activities and shootings normal. Parks need to be in a safe area with good police protection.
- Open up more spaces for sports
- We must have more suitable practice and game fields. Our team has had to use Briarcliff for practice and we can't practice properly due to lack of space. Unacceptable.
- I want a place for my husband I to be active now without having to drive to Robins Air Force Base or another county. We also want more green space available as we enjoy being outdoors and would like our future children to enjoy as well.
- Find some dedicated people who enjoyed children and having fun with all ages.
- If changes in leadership within the Recreation Department does not occur then this City will become just like Macon.

The youth of our community will lack positive input and direction from, and the Seniors will be forgotten by Warner Robins and our reputation will be deserved,....just like, Macon!

- Glad you are doing a survey. I hope to see improvements near Bonaire
- You need more spaces for the summer camp and a better registration system to sign kids up for the summer camp. I am not going to be in town for the sign up date this year and I don't feel like that is far to make it only one day on a Saturday. My child goes to the camps all through the year and looks forward to the summer camp but won't be able to attend this year because I won't be here to sign her up on that one day. If she goes to every camp throughout the school year I think she should have first choice for the summer camp because we support the Rec center for all the other camps. I really feel like this is not fair at all. You should give priority to the families that support you all year long not just for a summer.
- I would like to see a park that has nice running trails, keeps trees, have movies in the park. Have more activities and possibly encourage food trucks.



- Great job but more indoor facilities would be great!
- Recreation department is in need of new leaders before any upgrades will be effective. Spending millions of dollars for a sports complex in the north side of town is a waste. The parks now get vandalized and they are in somewhat decent areas. Anything built won't ever last on that side of town. If current management won't spend money for repairs then you are just wasting time and money!
- Need to find away to have more practice for basketball.
- Would like to participate more but was extremely disappointed in the youth basketball and coaches were not user friendly at all to my child with special needs and pulled my son out after the 1st game.
- Please please please please please please put in some @#\*^& shade at playgrounds. It's insane to spend \$200,000 on equipment that can't be used in the summer.
- Great program

Need more advertising about programs need more facilities and parks towards Hwy 75 more pools

- Rec Dept Staff are awesome, Marth Ann has a great group of people working with her.
- I did not realize we had so many parks and I don't know what they even offer. We definitely need to market what we already have and make it work.
- The restrooms REALLY need attention. I have a teenage daughter Who refuses to use the restrooms without some one to accompany her to hold the door because the locks don't work. That is if there is a door. No tissue or sink doesn't work. If you go to similar cities, you would be embarrassed.
- The citizens of Warner Robins deserve better recreation facilities. With better facilities the department could offer more and better programs.
- Parks and recreation were not a priority under the 20-year term of Mayor Walker. There has never been any emphasis placed on nature space in the city such as a large lake with hiking trails and picnic areas around it. It is long overdue to hire a landscape architect after letting out for bids on some of the property that the city has acquired over the last 20 years. This is not a lower economic area it is also a very transient population that has been exposed to much better facilities elsewhere. I think that a lot of planning must take place to insure that the dollars that are going to be spent will be utilized for maximum potential. This could be the one thing that turns a good city to a great city.
- Current parks with playgrounds are in need of updating. The Playground equipment is old and rundown. We also need more equipment to fit the needs of children 5 and under. We are also in need of a nice community pool south of 96 and a splash pad. Peach park has lots of nice equipment to play on. However the splash pad is rarely running. If you could look into the splash pad at Coolidge park in Chattanooga, Tennessee, that is a good example of a splash pad.
- I support the SPLOST as a money builder first so that all can help absorb the cost.

Secondly, I would support a raise in water and gas, again to disperse the cost to all.

Raising the mileage rate causes the few to support the many.

- Everyone should understand that no City can be held responsible for everybody's entertainment and that the citizens have to do their part too in making any park or rec. a success.
- The facilities that we have now are a shame!! OLD!!!!

Not user friendly

Recreation Department not open on the weekends

• The Tennis Courts need to be upgraded. They are cracked. Maybe try adding different courts such as a clay court or grass court.



- Warner Robins is a great city to live for young families. I think the main thing we lack is green space. There are a lot of parks on the northside of town but not many toward Kathleen or Bonaire. I don't think events are marketed well either. In the 29 years I have lived here I don't think I have ever seen a flyer or email or advertisement about any type of event happening in the city. It would benefit the city greatly to have a better marketing plan and add more park across the county.
- PLEASE build a nice park for people on the West side of town. Consider the other 50% of Warner Robins when building a future park and splash pad. We deserve to have a park like everyone else.
- There is a great need for a hotel that is connected to a large conference center. A similar venue is the Macon Marriott. It attracts out-of-town visitors as well as prominent conferences and events. This sort of facility would prosper near landscaped trails and parks.
- I have always felt that Warner Robins does not have enough well maintained and beautiful parks in safe locations throughout the city/county. When my children were young, the only park that I felt was safe was off of Kimberly Road, however, it was never well maintained (was muddy and never really pretty. I still do not see any pretty parks in the northwest part of town. The size of this city merits beautiful and safe parks.
- It would be nice to have a park or facilities near the west end of town. Currently there are no city parks near the area I live and it is impractical to drive 10+ miles to get to the recreation center. The other local parks are not practical to take my children to. I don't understand why there are no parks southwest of Russell and Houston lake. Doesn't make sense!!
- More parks toward 96 and south Houston County.
- Well lit parks and facilities. Keep clean and attractive.
- Location! Location! New Warner robins close to 96 or new end of Russell needs a Rec facility. The current one is old and not the safest place to have children of all walks of life.
- Need new football & baseball facilities, which would produce revenue through tournaments. Recreation staff, which is motivated to improve programs, cares about kids, & treats volunteers with respect. They need to be excited & motivated in their job & excited to build the program up. We were part of the football program & have left & formed with other long term coaches from the recreation department our own football league that's positive, much better run & successful than the recreation department league. We already chose Little League over the recreation dept. for the same reasons.
- I'd like to see running trails (wooded/dirt not asphalt)
- I am very excited that I found this survey. I have said for many years how WR needs to do something about the facilities. If you go to any other city that houses a base, you will see wonderful skateparks, splash pads, parks, and PLENTY of options for summer activities for the kids. There has been no new parks to South of Russell. Yet, this area has the most growth. I would greatly support activities if they were provided. It seems like WR is only concerned with "revitalizing" the problem areas. I know that MANY residents WILL NOT drive North of Watson to a facility. I am afraid the city is going to build a facility in a section of town that we are afraid to drive through and the place will be wasted.
- Go to Gwinnett county and look at their parks...there are tons of them and they are all very nice and used daily. Also...we are in desperate need of parks on the south side of town where most of the younger families are moving. We also desperately need a dog park with trees, water and space to run.
- Yes be cultural events.
- Offer a Girls on the Run team at one or more of the parks
- Need indoor competition swimming facility
- All parks and walking trails should have accessible, well-lit working restrooms. I frequently use Wellston Trail, which has restrooms but they are kept locked so they are useless.
- I feel we have many outdated below par parks. I think having a centrally located nice open spaced park with multiple fields, trails, and facilities would be very beneficial for the city of Warner Robins. Not too many Warner Robins people get outside the house and I see that a



great percentage of us are obese. I believe that it is due to not having a nice and safe facility to visit for physical fitness. I see many of the parks have things for kids but I rarely see the parks being used. I think the most used parks are Tanner and The Recreation Department and even those are average. I believe that this opportunity to build a park can unite the great and beautiful city of Warner Robins. This project has the potential to help us engage with our community in a very tangible way and help us live more healthy lives! Thank you in advance for considering my thoughts.

- No
- We love Wellston Trail. Would LOVE to see more trails and safe green space here.
- Create fields for a travel baseball/softball league / Y'all are losing a fortune. Do you know how
  many kids in this tow travel out of town to play ball??? Bring those teams to our town and for
  goodness sake don't build it in a bad part of town!!!!! The travel ball kids don't live in the bad
  part of town.
- Bike lanes and parking are not only important recreationally but economically opens up all kinds of doors for people to have transportation for jobs when the cost of a vehicle is too high and for healthier community
- Need facilities Northwest side of Town near I-75
- Staff isn't the friendliest to deal with
- My husband grew up in Atlanta and I grew up in Chattanooga. We were disappointed to find when we moved here the lack of facilities for sports other than baseball, soccer, and football. Both Atlanta and Chattanooga have a diverse number of sports such as lacrosse, swimming, and tennis. Our biggest disappointment was that the tennis courts and swimming facilities are in such subpar conditions. I would like to see more money placed in these facilities. The playground facilities have not been kept up and refurbished in years. Edmond, Oklahoma's playground are superb. The county needs more walking and biking trails. The ones that do have trails, I do not feel safe to walk or ride a bike.
- The football program practiced too much which took away from school studying and homework time. My nephew could not participate this year due to this issue. The previous year, he had practice and/or games four days a week. There needs to be a restriction of three days per week for any sport.
- Would love to have a park similar to Peach park in Byron but with an outdoor theatre to host weekly shows/bands like they do in downtown Macon during the summer. Mercer does a great job organizing outdoor community events in Macons downtown parks.
- I never hear about events until the day before it seems.
- Would like to have a bicycle club.
- We desperately need more parks, especially for small children. It would be nice to have more places to have a picnic lunch as a family or host a birthday party. A splash pad would be awesome! North Peach Park is a great facility, I wish we had that on Houston County.
- I would love to see more in the parks...the one off Elberta road needs some additions.
- Need a sports complex. My hometown of Warner Robins lags way behind Dublin, Cordell, Columbus, McDonough, etc, etc...
- A few additional comments had mentioned the displeasure with park management and the receptiveness of the communities input and the continuous neglect of the park system.



02 Public Input

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